HOUSE No. 1635

By Mr. Nyman of Hanover, petition of Robert J. Nyman and others relative to services for Alzheimer's disease patients. Public Health.

The Commonwealth of Massachusetts

PETITION OF:

Robert J. Nyman Stephen A. Tobin Edward G. Connolly Barbara A. L'Italien James R. Miceli

In the Year Two Thousand and Five.

AN ACT RELATIVE TO SERVICES FOR MEMORY IMPAIRED ASSISTED LIVING RESIDENTS.

- 1 Whereas, The deferred operation of this act would tend to
- 2 defeat its purpose, which is to protect the safety of memory
- 3 impaired residents of assisted living facilities, therefore it is
- 4 hereby declared to be an emergency law, necessary for the imme-
- 5 diate preservation of the public convenience.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- 1 Section 1. Chapter 19D of the General Laws, as appearing in
- 2 the 2002 Official Edition, is hereby amended by inserting after
- 3 section 10 the following section:—
- 4 Section 10A. The department shall promulgate rules and regu-
- 5 lations for the benefit of memory impaired residents of assisted
- 6 living residence. These regulations shall include the following:
- 7 (a) Between the hours of 7am and 7pm, the assisted living resi-
- 8 dence shall maintain a 5 to 1 staffing ratio. Said staffing per-
- 9 sonnel shall include nurses, certified nursing assistants, home
- 10 health aides, a social worker and an activities manager.
- 11 (b) All employees who are involved with direct care including
- 12 the program director, nurses, program assistants, activity staff
- 13 members, occupational, physical and expressive art therapists,

38

39

42

dieticians, and social workers shall successfully complete a 12 hour training program on the care of individuals with memory 16 impairment and Alzheimer's disease or related disorders. This curriculum shall cover the following areas: general knowledge of Alzheimer's disease; what happens in the brain; stages of Alzheimer's disease; what are some of the related disorders; diag-20 nosis; the physical environment and behavior; communication skills; providing assistance with the activities of daily living with the memory impaired; therapeutic activities for the memory impaired; behavioral management of memory impaired residents; working with the families of the memory impaired; providing information to elders and memory impaired elders how to care for the themselves; and dealing with decline and death. There shall be 1 hour of ongoing training per month on approaches to current care challenges. The regulations shall also include a 2- hour training program on the nature of the disease and communication skills, especially redirection and refocusing. All other staff, kitchen, maintenance and grounds crew, laundry, administrative assistants and housekeeping shall complete training to assist in preventing and wandering outside of the facility. All management staff, administrator, wellness coordinator, program director, and nutritional services coordinator shall complete a 2- hour training on planning for the challenges of each stage of Alzheimer's disease and related disorders and communication methods. 37

- (c) There shall be at least 2 hours of planned and scheduled activities appropriate for the memory impaired for every resident with memory impairment. These activities shall be administered by staff who should be trained both in Alzheimer's care and activities planning and direction.
- (d) It is the responsibility of the assisted living facility to provide for the safety of all its residents. Procedures must be implemented by the provider to prevent all its residents, including those with memory impairment, from wandering outside the facility and getting lost and injured. Measures to prevent resident to resident or staff to resident violence or inappropriate sexual behavior should be in place and those safeguards should be recorded in the service plan. The service plan should then be reviewed weekly by staff and adjusted as needed. All cases of violence or inappropriate sexual behavior should be reported to families and to the

- authorities in a timely manner. Providers should develop procedures to address the dangers of self medicating. Providers should also develop procedures to safely handle evacuation of the facility in the event of fire.
- (e) Assisted living facilities shall disclose the type of resident it will accept and the level of care it will provide in all its advertisements, written materials, oral representation with potential residents and their families and responsible parties. No facility shall request a family member and guardian to hire a private duty caregiver as a condition of acceptance or retention of a memory impaired resident. The facility shall disclose a commitment to provide reasonable accommodations to all its residents, including those who are cognitively impaired or memory impaired. Family members and guardians shall not be required to waive any of their rights to bring suit against the facility, its owners or managers.